## Ennis Physiotherapy Clinic Feedback Form

Please provide us with some feedback about your experience at the Clinic This helps us to maintain the highest possible standard of care

**Rating Scale:** 1 = Strongly Agree 3 = Cannot Decide 5 = Strongly Disagree

The Facility + Environment	(1)	(2)	(3)	(4)	(5)
There was adequate street parking	1	2	3	4	5
There was sufficient privacy during my visit	1	2	3	4	5
The clinic was clean and tidy	1	2	3	4	5
The Physiotherapist					
Behaved Professionally at all times	1	2	3	4	5
Explained tests + treatments used	1	2	3	4	5
Listened to what I had to say	1	2	3	4	5
The Physiotherapy Session					
Was easy to book my appointment	1	2	3	4	5
Was provided on time	1	2	3	4	5
Was dignified and respectful	1	2	3	4	5
Rate Your Physiotherapy Overall					
I was improved overall	1	2	3	4	5
My expectations were met	1	2	3	4	5
My needs were addressed	1	2	3	4	5
Satisfaction with Service Overall					
I would recommend this practice to others	1	2	3	4	5

What did you like about your experience at Ennis Physiotherapy Clinic?

What did you dislike about your experience at Ennis Physiotherapy Clinic?

Please suggest how our Clinic + its services might be improved

Optional:									
Your Name:									
N.4									
May we conta	ct you again if necessary	Yes No							
How did you find this practice?									
Cons / GP Ref	Word of mouth Returning Patient	Google (Maps)							
Website	Facebook Another Physio Ref	Other							

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The Facility + Environment	(1)	(2)	(3)	(4)	(5)	
There was adequate street parking	Ο	ο	ο	ο	ο	
There was sufficient privacy during my visit	Ο	ο	0	0	ο	
The clinic was clean and tidy	Ο	ο	0	0	ο	
The Physiotherapist						
Behaved Professionally at all times	Ο	ο	0	0	ο	
Explained tests + treatments used	0	0	0	0	ο	
Listened to what I had to say	Ο	ο	0	0	ο	
The Physiotherapy Session						
Was easy to book my appointment	Ο	ο	0	0	ο	
Was provided on time	Ο	ο	0	0	ο	
Was dignified and respectful	Ο	ο	0	0	ο	
Rate Your Physiotherapy Overall						
I was improved overall	0	0	0	0	ο	
My expectations were met	0	0	0	0	ο	
My needs were addressed	Ο	ο	0	0	ο	
Satisfaction with Service Overall						
I would recommend this practice to others	0	0	0	ο	0	

What did you like about your experience at Ennis Physiotherapy Clinic?

What did you dislike about your experience at Ennis Physiotherapy Clinic?

Please suggest how our Clinic + its services might be improved

Optional:

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Your Name:

May we contact you again if necessary					Yes		No			
How did you find this practice?										
Cons / GP Ref	0	Word of mouth	ο	<b>Returning Patient</b>	0	Google (Maps)			ο	
Website	0	Facebook	ο	Another Physio Ref	0	Other			0	